

# How to access our services

**1** Check the open EuroHPC Access Calls (Regular, Extreme Scale and AI) on the EuroHPC Joint Undertaking website;

**2** Submit an application for access time on EuroHPC Supercomputers through open EuroHPC Access Calls;

**3** When applying for resources through EuroHPC Calls you will find a dedicated form to request support from EPICURE. Fill it in as comprehensively as possible when applying through EuroHPC Access Calls;

**4** Find out all information on how to access EuroHPC Systems and request assistance from EPICURE.



**EPICURE**  
Unlocking European-level HPC Support

High-level Specialised  
Application Support Service  
in High-Performance  
Computing

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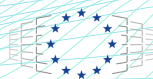


[pmo-epicure@postit.csc.fi](mailto:pmo-epicure@postit.csc.fi)

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**EuroHPC**  
Joint Undertaking

## GENERAL INFORMATION



Started in February 2024.



Researchers and experts from 16 organisations — including all current and future EuroHPC Hosting Entities.



Organisation of architecture specific trainings, hackathons, webinars and workshops in several EU countries.

## MISSION

**EPICURE** will establish a four-year operation of a distributed European-wide high-performance computing application support service bringing together Application Support Teams (ASTs) set up in all current and future EuroHPC Hosting Entities, operating its supercomputers.

## SUPPORT SERVICES



**Code enabling and scaling**  
Support for enabling and increasing the scalability of user codes to EuroHPC supercomputers.



**Performance Analysis**  
Performance analysis for HPC codes.



**Benchmarking**  
Our service focuses on developing a benchmarking suite to evaluate the performance of EuroHPC machines.



**Code refactoring**  
This service involves restructuring or rewriting parts of an application code to improve maintainability without changing function.



**Code optimization**  
Our service aims at improving the software's efficiency and performance so it consumes fewer resources.

## OBJECTIVES

- Provide support services to users that have access to the EuroHPC supercomputers.
- Deliver support solutions based on all partners' **vast experience** in HPC operations and support.
- Focus on **Level 2** and **3** support in application porting and optimisation for selected applications/user groups with **short to medium term support** (3-6 months).
- Development of a **European HPC Application Support portal**, acting as a single point of contact for European HPC users to retrieve information on the systems provided by the Joint Undertaking.

